

TERMS AND CONDITIONS

QUOTE PRICES AND DELIVERY.

All prices include 15% VAT and are valid for 30 days. Pricelist rates excludes delivery. Quotations will include delivery. Higher delivery rates will be charged for outlining areas within SA. Production will only commence on receipt of signed T&C's.

INSTALLATION PRICES AND SITE CONDITIONS.

Installation prices are based on the ground being relatively level, clear of obstacles and composed of normal, pickable ground. Site conditions involving the excavation through and reinstatement of paving, concrete, tar or similar are not included in our installation rates. Please ensure there is an electrical point nearby for the installers, if not please let us know. Kidbuddie reserves its right to re calculate any associated additional costs in this regard on the completion of the works. Kidbuddie will not be responsible for any costs or repairs to any water or electrical pipes/cables within the demarcated area unless notified by yourself prior to installation.

- Installation prices are not included in the kit price. Installation will be quoted separately.
- If installation is required, please make contact with Kidbuddie for a quote.

DELIVERY PERIOD.

Delivery period for an average sized Jungle Gym is 2-3 weeks. Once dispatched, transit time varies between 2-5 days depending on the province and whether it falls into a 'outlining' area.

TERMS OF PAYMENT

A 50% deposit is required as confirmation of order, 30% prior to dispatch and the balance to be paid strictly on delivery. In the event of non-payment the purchaser will be responsible for all legal and associated costs incurred relating to the recovery of the debt. All goods remain the property of Kidbuddie until fully paid.

INDEMNITY CLAUSE

The purchaser acknowledges that the goods supplied are intended for use as a temporary structure and are therefore not subject to the National Building Regulations or any other regulations applicable to permanent structures. The purchaser indemnifies the supplier against any and all claims of whatsoever nature arising from the use and erection of the structure.

THE TIMBER WE SUPPLY

Kidbuddie predominantly use the slow grown 'Pinus Radiatta' species of pine timber known for its exceptional strength, durability and quality. All timbers used are pressure treated to SABS specifications as a preventative measure against pest infestation and rot for an extended life span. All timbers are pre sanded and prepared thus very little maintenance of the timber is required apart from periodic maintenance coats however we do strongly recommend that all timber is either oiled or painted, as this will help to control 'checking', enhance the appearance, seal the surface and minimizes splintering.

OUR PROMISE TO YOU

KIDBUDDIE products have been tried and tested over many years and have an excellent safety and durability record. At all times, utmost care is taken in the design, manufacture and installation of our playground equipment, to ensure, as far as possible, the safety of children playing on it. We care about our customers and products however by the very nature of the intended use we cannot hold ourselves liable for any accidents or injuries that may occur while using our equipment. In the event of any failure or defect becoming apparent we kindly request that you advise us immediately so that the appropriate action can be taken. We offer a one year exchange warranty on all products however excludes neglect and effective misuse or abuse.

YOUR PROMISE TO US

Playground equipment must be thoroughly checked once a month, especially in busy playgrounds. Check that all moving parts are secure, such as rope, chain and swing hangers, keep all eyebolts and shackles well-greased, especially on swingboats, ensure there is no protruding sharp points or exposed tyre wire. Maintenance coats should be applied annually or as necessary, depending on site conditions, to all timber surfaces. Should you feel unsure of any aspect relating to the correct maintenance of your Kidbuddie Jungle Gym we are always available to offer support and advice. Children under six years of age should have an adult in attendance when playing on the jungle gyms.